



Horsemen Inc. Lead the Charge in implementing online case management software for clients

www.horsemeninc.com



Superior Service Provider

for the Insurance Fraud Community

“...The technology has improved our level of service to our clients and enables us to run a more efficient and monitored business...”

Ed Carpenter, Operations Manager, Horsemen Inc.

Horsemen Investigations are in their 14th year of business & they continue to grow from one year to the next. With 100+ employees and a single goal: To be the best Investigation group in the land. They continue to strive for excellence.

What they do: 100% of their time is committed to the defense of insurance related claims, workers compensation, disability and liability insurance.

They specialize in surveillance and recorded statements and have a well trained and committed group of investigators that can handle sub-rosa, AOE-COE, subrogation, property loss and liability investigations.

According to Ed Carpenter, Operations Manager from Horsemen Investigations, the Polonious Case Management Solution has delivered the company's clients an unprecedented level of service.

“This software has enabled our well regarded business processes to be accessed online. It has improved our clients access to up to date information about their investigations from head office or on location.”

“The technology has improved our level of service to our clients and enables us to run a more efficient and monitored business,” he said.

According to Alastair Steel President of worldwide sales, Polonious, Horsemen has a well defined and proven business process that is all too rare in this industry.

“What made this implementation unique was the well defined business processes that were already in place. It is a tribute to the way Horsemen Inc. has been run and will continue to run.”

REASONS FOR DECISION:

- ✓ Customer Service.
- ✓ Online team collaboration.
- ✓ Central source of all critical data, metrics and documents.
- ✓ Cost management.

