



## AHC Investigations - A Specialist Surveillance Company [www.ahci.com.au](http://www.ahci.com.au)



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Managing Director, AHC Investigations.

AHC Investigations was established in 1996 and has developed a formidable reputation for high quality specialist investigation services.

Their knowledge of surveillance, combined with the personal experience of Anthony Callaghan, a former technical specialist in the NSW Police Service, allow them to make available enhanced physical and electronic forms of surveillance services.

The challenge for AHC was to manage a distributed workforce in close to real time.

For AHC Polonious Case Management Software (PCMS) meant that they could continue to focus on their core business and avoid the cost and complexity of software development.

With the ability to build their business process into the tool and an ASP solution that gives them security, a backup regime, and disaster recovery capabilities, it means that not only the challenge of case management is met but a whole IT infrastructure is implemented.

AHC went live over 18 months ago and Anthony Callaghan, Managing Director, AHC Investigations says ‘ For us the core benefit is the capability of having a remotely hosted and centrally accessible investigation database for all members of our group no matter where they may be. in a nutshell, a paperless ‘e-office’.

### REASONS FOR DECISION:

- ✓ Real time management.
- ✓ Remote distributed workforce.
- ✓ Cost savings on staffing levels.
- ✓ Business continuity / Disaster recovery.

