



FraudFocus Investigation Management System, an advanced case management system, helps insurance professionals efficiently manage the fraud investigation process, from referral through close.

INSURANCE FRAUD INVESTIGATIONS REQUIRE CAREFUL PLANNING, DOCUMENTATION AND ANALYSIS. INVESTIGATORS MUST OFTEN MANAGE VARIOUS FACTS ABOUT THE CASE AS WELL AS MULTIPLE VENDORS AND DOCUMENTS. THROUGHOUT THE PROCESS, COMPANIES MUST COMPLY WITH ANTIFRAUD GUIDELINES AND REPORTING REQUIREMENTS FROM STATE FRAUD BUREAUS.

Powered by Polonious Core technology, FraudFocus Investigation Management System brings enhanced organization, tracking and automation to the complex process of insurance-related investigations. The system manages the process from beginning to end, driving investigative best practices throughout.

As the perfect complement to the FraudFocus suite of fraud and subrogation identification tools, FraudFocus Investigation Management System can manage investigations centered around a single claim, as well as cases involving multiple parties and affecting multiple claims, such as ring investigations. Accurate detection, and prioritization of investigations, contributes to operational efficiency and the most effective use of resources. The result is improved claims outcomes.





## With FraudFocus Investigation Management System:

- Cases can be created manually or automatically based on FraudFocus identifications or claims system referrals.
- Cases can be assigned to investigators based on region, coverage, investigator specialization and more.
- Budgets can be established and tracked.
- Investigators can access key information about cases.
- Investigators can maintain diaries of cases.
- Documents can be attached to cases, including images and audio files.
- Procedure templates can be created for different investigation types to standardize case investigations and increase overall consistency.
- Information about various parties to a case is centrally stored and maintained.
- All events are logged and time-date stamped.

The screenshot shows the Magnify Investigations Browse interface. It features a navigation menu on the left, a search bar at the top, and a table of investigation cases. The table has columns for Claim Number, Investigation Type, Description, Model Score, BR Hits, and Action. The data rows are as follows:

Claim Number	Investigation Type	Description	Model Score	BR Hits	Action
838251	Auto Fraud Investigation	NW Auto Fraud Investigation	998	2	View
87331	Auto Fraud Investigation	NW Auto Fraud Investigation	991	1	View
503140	Home Investigation Type	NW Home Investigation Type	992	2	View
391557	Home Investigation Type	SW Home Investigation Type	999	1	View

## Benefits of FraudFocus Investigation Management System:

- Information is accessible quickly and easily.
- Internal and external costs can be tracked and managed.
- Compliance with best practices through Procedure Templates.
- Up-to-the-minute status and progress of cases.
- Facilitates collaboration with outside vendors, like surveillance companies.
- Provides information on key metrics, such as cycle time and process bottlenecks.
- Powered by Polonius Core technology that provides an effective way to streamline and enhance the investigation process and results.



## FRAUDFOCUS<sup>SM</sup>

THE FRAUDFOCUS SUITE OF SOLUTIONS AUTOMATES AND STANDARDIZES THE FRAUD DETECTION AND INVESTIGATION PROCESS, PROVIDING A NEW LEVEL OF CONSISTENCY AND EFFICIENCY IN IDENTIFYING LIKELY FRAUD. USING SOPHISTICATED TOOLS, SUCH AS ADVANCED PREDICTIVE MODELING, FRAUDFOCUS CAN IDENTIFY THE LIKELIHOOD OF FRAUD AT THE EARLIEST POSSIBLE MOMENT.



For more information, visit [www.choicepoint.com](http://www.choicepoint.com) or call 1-800-934-9698, option 5.