

POLONIOUS

Case Management Delivered



Why are so many different companies choosing Polonious Case Management Software?

- NO large initial investment.
- NO ongoing development costs.
- NO delay.
- YES return on investment.
- YES return on assets.
- YES disaster recovery, backup and redundancy.

Why not join them? You can have an enterprise solution to case management up and running without the delay or costs usually involved.

Your Business:

More than any other factor the ability to configure an investigation management solution to reflect your business process gives us the edge over our competition.

PCMS application gives you the framework and tool set that allows you to build your business process into our application.

Secure controlled collaborative working environment.

With PCMS, progress can be tracked in real time and findings can be analyzed and reported on in real time in a range of formats to suit internal and external customers.

Once logged in, the user's view of the world is dependent on many factors including their role as a specialist, client, vendor or staff member and the business units they are attached to. This is completely user definable.

Dashboard					
Investigations	Overdue	Due Today	For Review	Current	Rush Jobs
New Instructions	2	0	4	7	0
Contact Aduster	0	0	1	1	0
Assignment Sheet	0	0	1	1	0
Scheduling	4	0	5	5	2
Investigator Assigned	1	1	1	1	0
Being Worked	1	0	1	1	0
Clarification Request	0	0	1	1	0
Account QC	1	0	1	2	0
Total	9	1	15	19	2

Via the dashboard users immediately get their view of their cases with statuses and key dates identified.

Users in the field can update case information directly with any device that can access the internet.

Managers in the office can access the newly updated data at the press of a button and share it with internal or external clients.

Clients and suppliers are always aware of the progress of their cases either by automated messaging or by logging in.

The hub of the system is the shared log book. All the users have the ability to make log entries of varying types and see appropriate entries in the system.

Users can enter text, change status, upload documents or media, check off completed procedures, record relevant metrics like investigation time, travel time, expenses or mile-

age travelled, proof entries made by others, record complaints or use the log entry as a basis to create a report.

Log Type	Surveillance - Daily Report / Update	Task Items	Time / Mileage / Video
Log Creator	Steel, Alastair	Date Added	
Person	Steel, Alastair		
Note Date / Time	02/26/2008	Log Time	02:50 (HH:mm)
Address		Hours Worked	0
Heading	Surveillance - Daily Report / Update	Mileage To/From Case	0 Miles
Notes	(Spell Check)	Mileage Onsite	0 Miles
This date 1 ...		Hours Travelling	0 Digital Hours
		Claimant Video Mins.	0 Minutes
		Claimant Video?	No
Status	Being Worked	Save Items and Diary	Yes - Refutable, Yes - CL Showed Disability, Yes - Non refutable due to lack of activity.
Task Outcome	Entered in Error		
Completed Procedures			

On saving the log entry emails, text messages, web services and or new statuses can be generated.

If I can do it on the web, why can't my business application?

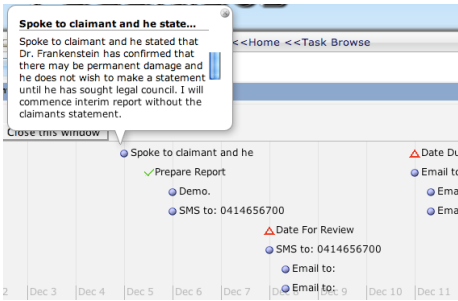
It can. We know there are a set of features that our customers expect from a leading application so we included them;

- AJAX search abilities. These are the drop down menus that appear automatically when you are typing to make your selection easier.
- We filter the allocation list by location, certification and skills.
- Case timeline with all log entries, completed procedures and key dates viewable.
- Automated Text and Email reminders on key dates, change of status or new log entries.



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- Click and type Test and Email integration with the ability to attach relevant documents.
- Automated creation of log entries to record all communication.
- The ability to attach any kind of digital data, including video and audio to the cases, the case template or to the specialist.
- Powerful text search functions. All the data, word processing documents, spreadsheets and .PDF files are searched at once.
- Complete audit trail with

Log Type Entry Form - UPDATE

Log Type Item

Sequence: 101

Description: Surveillance - Daily Report / Update

Notes: This date I

Default Entry:

Icon: Profile Id, Search, Shop-bag, Video Camera

Date/Time Entry Type: Just Date/Time

Heading Required:

Note Required:

Procedure Required:

Reminder Required:

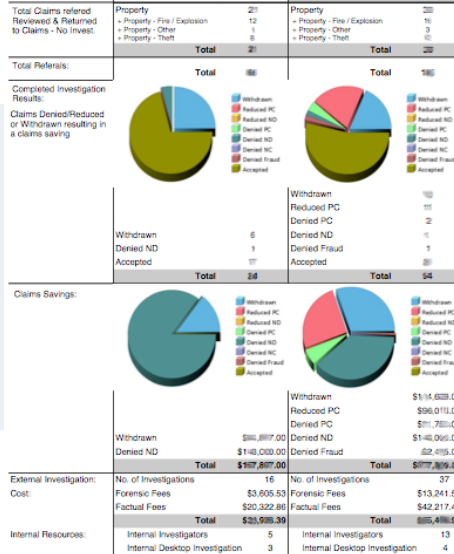
Task Status Required:

- time, date and user stamp.
- Form letters from case data that output to .doc .pdf or (Open Standards) .odt
- QuickSearch ability that takes you straight to the case when you type in any of the case reference numbers.
- WebForms allow users to report cases, incidents etc. via a normal web page that then creates a new case.

- Upload investigator logs from spreadsheet entries.
- Generate invoices based on case data.
- Export data from PCMS and load it into i2 for intelligence analysis.
- Create parent -> Child relationships between multiple cases to manage the investigation of fraud rings.
- User defined item types to record the metrics that your organization needs.

End User Reporting

Nothing is as personal or as important as getting the reports you need to run your business so we knew that end user reporting was a must. We have enabled customized reports via the Business Intelligence Reporting Tool. Design



on the desktop and deploy to the application to daily use.

'Eagle Eye' - BI Module

With the addition of the 'Eagle Eye' BI module the we enable an executive dashboard giving key users an eagle eye view

of the business and include Ad Hoc web based reporting.

Web Services

- New cases from claims system.
- Accept / reject decisions.
- Allocation
- Key log entries.
- Disposition and close.

Supports

- Linux, Windows, Mac OSX, IBM AIX, Sun Solaris and HP-UX.
- 19 RDBMS databases including PostgreSQL, IBM DB2, Oracle, MySQL and SQL Server.
- JBOSS, Tomcat and WebSphere.
- Hardware; Intel P4 to IBM P-Series 64 CPU Servers.



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